





NGO CAPACITY BUILDING PROGRAMME Facts and figures

AIM OF THE PROGRAMME

STRENGTHENING THE

65

FUNDED ORGANISATIONS to increase their effectiveness and their social impact THE 120 hour training curriculum

More than 400 hours of training activities implemented

34 good practice sharing presentations

14 mentors

200 hours of pro bono mentoring



91% evaluated the programme as 'very good' or 'excellent'

87% made useful new contacts

95% demonstrated improved capacity, on average in 7 aspects

ACHIEVEMENTS of the organisations

IMPROVED
THEIR GENERAL
management
procedures

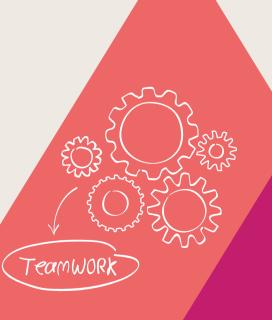
IMPROVED
THEIR APPROACH TO

volunteer
management



& accountability 25

INCREASED THEIR financial sustainability



• 22 IN TERMS
OF SUPERVISION & APPRAISAL OF VOLUNTEERS

• 19 IN TERMS
OF INTERNAL COMMUNICATIONS WITH VOLUNTEERS

• 18 IN TERMS OF VOLUNTEER TRAINING

• **21** IN TERMS OF THEIR ONLINE DATA

• 11 IN TERMS
OF FINANCIAL CONTROLS

• 9 IN TERMS

OF THEIR COMPLAINTS PROCEDURES

• 15 FOUND A NEW SOURCE OF FUNDING

• 15 DIVERSIFIED THEIR FUNDING BASE

• 13 EXPANDED THEIR FUNDRAISING TEAM

THE LEGACY of the programme

• 17 IN TERMS OF STRATEGIC PLANNING

• 14 IN TERMS OF FINANCIAL PLANNING

• 12 IN TERMS OF THEIR ORGANOGRAM

The e-learning platform WWW.ndodynamo.org and the capacity building initiative Social Dynamo